

Volunteer Management

Volunteers are at the very centre of what makes the nonprofit sector an effective builder of community, providing opportunities through which people can engage in meaningful ways with their communities. Whether it is front line volunteers delivering service, volunteers behind the scenes making special events run smoothly, Board members engaged in passionate debate, or the countless other ways in which volunteers engage in organizations, the simple fact is that without them, nonprofits would not exist.

Like all resources, this incredibly valuable pool of human talent, commitment and expertise requires effective and professional management. From recruitment through to recognition, the management of volunteers requires the same time and attention as does the management of staff; in fact, the management cycle is not all that different.

There are good resources available both on-line and locally that can assist organizations that recognize that investment in the management volunteers can provide outstanding returns to an organization in the long run. Here are some resources that can assist you:

Locally, [Volunteer Halton](#), a program of Community Development Halton, provides resources and consultation services related to civic engagement and volunteer management, including:

- Volunteer management
- Board volunteering
- Family volunteering
- Recognition
- Screening
- Youth
- Volunteering and older adults
- Skills-based volunteering
- Volunteering and mandatory community service

Click on the link above or call them at 905-632-1975.

[Volunteer Canada](#) also offers a series of on-line resources.